



HILLS ROAD SPORTS & TENNIS CENTRE

Changing Room Policy

Hills Road Sports and Tennis Centre is committed to prioritising the wellbeing of children and adults at risk promoting safeguarding in the Centre at all times.

This Policy strives to minimise risk, deliver a positive attitude for everyone and respond appropriately to all safeguarding concerns/disclosures.

Customers/Parents/Children/Vulnerable Adults/Carers must be aware of the following:

- When using the toilets and changing rooms, all children under the age of 10 years must be accompanied by an adult (parent/carer); they must not be left unattended at any time.
- Children aged 9-18, depending on their gender, must use the appropriate male/female toilets and changing rooms. However, if any child wishes to use the toilets or changing rooms and does not wish to change in either the male/female toilets or changing rooms, they may use the Accessible Toilet which is clearly marked.
- Due to the risks of inappropriate photography or filming, mobile phones or any other device must **not** be used for that purpose within the changing area. Filming and photography is strictly prohibited. Any concerns should be raised immediately with Centre Staff.
- Mobile phones should be used sensitively in these areas and with respect to other people using the facilities.
- If children are uncomfortable changing or showering at the Centre, no pressure should be placed on them to do so. Parents/carers should suggest instead that they may change and shower at home.
- Vulnerable adults should be accompanied by a parent/carer when using the toilets or changing rooms.

If anyone has any concerns with safeguarding, please contact Natalie Moss (*Centre Manager*)
nmoss@hillsroad.ac.uk

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